



# INFRAGARD NATIONAL

ANNUAL REPORT

2018





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# INFRAGARD NATIONAL

## ABOUT US

### Overview

Founded in 1996, InfraGard National is a FBI-affiliated nonprofit organization dedicated to strengthening national security, community resilience and the foundation of American life. InfraGard is one of the FBI's longest-running outreach programs and its largest public/private partnership, with over 65,000 members representing 77 InfraGard chapters nationwide. All InfraGard chapters are geographically linked with one of the FBI's 56 Field Offices, enabling law enforcement and the American business community to collaborate on localized educational programs, training events and information-sharing initiatives that help mitigate threats and promote safety and security. For more information or to join, please visit [www.infragardnational.org](http://www.infragardnational.org).

### Our Mission

InfraGard National protects United States critical infrastructure and the American people by cultivating communications, collaboration and engagement between the public and private sectors; the alliance unites the knowledge base, work and resources of these stakeholders to mitigate threats to national security, improve resilience, and strengthen the foundation of American life.

### Our Vision

Exemplifying leadership, patriotism, and purpose, InfraGard will provide meaningful contributions toward preserving human life and making America a safer, more resilient place for all.







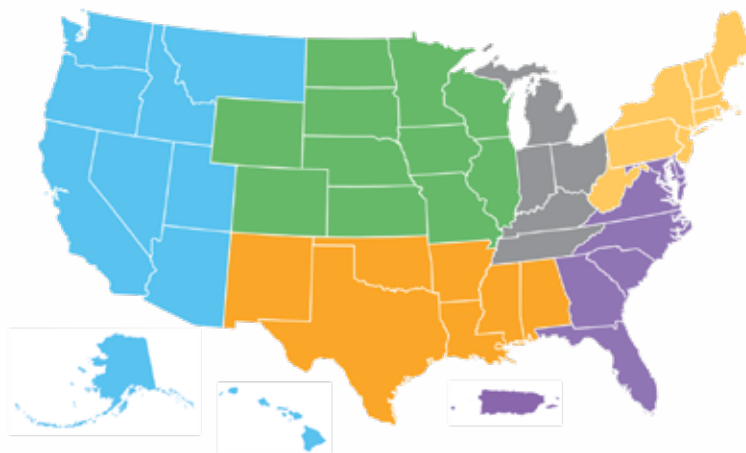
# INFRAGARD NATIONAL

## OUR CHAPTERS

InfraGard is a national program with a local heartbeat.

There are currently 77 chapters nationwide, representing over 65,000 members. Known as an InfraGard Members Alliance (IMA), each chapter is affiliated with the FBI Field Office in its area of operation to create seamless public/private collaboration.

InfraGard chapters operate as independent nonprofit 501(c)3 organizations governed by a president and board of directors. Additionally, a FBI special agent from each Field Office is assigned to serve as a Private Sector Coordinator. This approach enables each chapter to produce educational programs and information-sharing initiatives that truly adapt to the unique threat environments, critical infrastructure landscapes, and security needs of their specific regions.



\*Chapters subject to change

PACIFIC	NORTH CENTRAL	SOUTH CENTRAL	MIDWEST	NORTHEAST	SOUTHEAST
Alaska	Central Missouri	Arkansas	Central Ohio	Albany	Atlanta
Arizona	Chicago	Austin Capital	Cincinnati	Boston	Charlotte
Honolulu	Denver	Texas	Dayton	Buffalo	Coastal Empire
Idaho	Iowa	Birmingham	Indiana	Central PA	Delaware
Los Angeles	Kansas City	El Paso	Kentucky	Connecticut	Eastern Carolina
Oregon	Minnesota	Houston	Knoxville	Maine	Jacksonville
Sacramento	Nebraska	Huntsville	Memphis	New Hampshire	Maryland
Salt Lake City	North Dakota	Louisiana	Michigan	New Jersey	Nation's Capital
San Diego	South Dakota	Mississippi	Middle TN	NY City Metro	Norfolk
San Francisco Bay Area	Springfield	New Mexico	Northern Ohio	Philadelphia	Orlando
Sierra Nevada	St. Louis	North Texas	Southeast TN	Pittsburgh	Puerto Rico
Southern Nevada	Wisconsin	Oklahoma	Toledo	Rhode Island	Richmond
Washington State		Rio Grande		Rochester	South Carolina
		San Antonio		West Virginia	South Florida
					Tallahassee
					Tampa Bay



## CHAIRMAN'S MESSAGE

Dear InfraGard Members and Stakeholders:

2018 marks the 22nd anniversary of the InfraGard program. What began as a singular collaboration between private industry and one FBI field office has blossomed into a nationwide program involving all 56 field offices, 77 chapters, and over 65,000 members across the nation. The InfraGard model works. We have been given an incredible opportunity to mitigate threats to national security, improve resilience, and strengthen the foundation of American life for our families, businesses, communities and nation.

As we look toward the future, InfraGard National has developed a strategic plan in service to the following goals:

- Serve InfraGard Member Alliances (IMAs) and members.
- Enhance education and information-sharing.
- Sync mission goals nationally with the FBI.
- Assist IMAs in syncing mission goals with their local FBI field offices.
- Professionalize the organization.
- Create sustainability in programs and funding.



In terms of information-sharing, our new MOU with the National Fusion Center Association is a giant step forward in increasing the resources available to our chapters. The relationship is a very symbiotic one, as demonstrated by several MOUs that already exist between InfraGard chapters and fusion centers at the local level. We continue to build on the National Sector Security and Resilience Program, which facilitates the exchange of sector and cross-sector information to protect, secure and ensure the operational resilience of the nation's interdependent critical infrastructure. It is our hope to assist all InfraGard chapters with establishing effective Sector Chief programs at the local level via new mentorship programs.

InfraGard National is also focused on the continued development of education and training platforms, including our Webcast Series, InfraGard U, the InfraGard Journal, CyberCamp in a Box, the InfraGard National Conference, Cross-Sector Council conferences, Infrastructure Liaison Officer (ILO) courses and more. Additionally, we continue to explore strategies for member engagement and targeted recruiting that can help fill our nation's most pressing critical infrastructure gaps.

InfraGard National is the strongest we've ever been. As we look forward, we will ensure that the InfraGard program realizes its full potential in meeting the security challenges of today and beyond.

Thank you for all you do, and all you will continue to contribute!

Sincerely,

**Gary Gardner**  
Chairman  
InfraGard National



## PRESIDENT'S MESSAGE

Dear InfraGard Members and Stakeholders:

First and foremost, I'd like to express my appreciation for the hard work, dedication and spirit you've shown during this very busy year. InfraGard is a national program with a local heartbeat. Our ability to positively impact the communities we serve is largely due to the extraordinary efforts being put forth in hometowns all across America. InfraGard chapters, working side by side with their FBI counterparts, are accomplishing our shared mission of protecting the American people.

This year, InfraGard National has focused our efforts in four key areas:

- Chapter Development and Recognition
- Education, Information-Sharing and Partnerships
- Technology Improvements
- Management and Administration

These four areas are force multipliers in enabling InfraGard National to best serve our “boots on the ground” – the InfraGard chapters. We wanted to provide chapter leadership with the tools and resources they need to grow and thrive, in addition to sharing critical infrastructure protection information with InfraGard members. From the regional Presidents' Summits and InfraGard Conference to InfraGard U, the Webcast Series, and National Sector Security and Resilience Program, we hope you were able to take advantage of the wealth of information available.

Additionally, we invested into systems that enabled InfraGard National to be as productive and efficient as possible in serving our members. This included technology improvements, such as the addition of new features to the InfraGard Portal, along with the implementation of streamlined administrative processes.

As you read the annual report, we hope that you are proud of our accomplishments - we are incredibly proud of yours. It was a privilege to include the InfraGard Chapter Highlights section, which showcases the extraordinary work that is being done across the country. Thank you for your belief in, and commitment to, the mission.

Sincerely,

**Maureen O'Connell**  
President  
InfraGard National







## EXECUTIVE DIRECTOR'S MESSAGE

Dear InfraGard Members and Stakeholders:

2018 was a year of great strides in InfraGard, nationally and locally! These accomplishments would not have been attained without the incredible commitment of our volunteers across the country. Their sacrifices and passion are the formula that makes this organization such an outstanding element of the American national security infrastructure.

Before I joined InfraGard National as its full-time Executive Director, I served as a volunteer in the Regional Rep, IMA Leader and then National Board Secretary/Director roles. I understand the sacrifices it takes to serve InfraGard in these ways, and I am so appreciative of our volunteer members. Our volunteers commit time away from their families and jobs to further our mission of protecting U.S. critical infrastructure and the American people, and to mitigate threats to national security, improve resilience and strengthen the foundation of American life.

I also share the passion with which our volunteers approach their InfraGard membership and work! The importance and significance of what we are seeking to do — going back to our mission — fuels the drive of over 60,000 citizens to be involved in this thriving civic organization.



I would like to take this opportunity to specifically thank the following groups of people for their unwavering efforts and the combined thousands of hours they commit every year:

- The InfraGard National Board of Directors and Officers, who each work tirelessly serving the national operations and programs of InfraGard;
- InfraGard National Regional Reps, working to assist their regional IMA leaders and to increase information sharing among the IMAs;
- The IMA Boards of Directors and Officers across the nation who work so hard at the local level to provide programming for, and networking among, the members;
- The FBI Private Sector Coordinators and Special Agents in Charge of the local Field Offices, for providing critical support and partnership to their respective InfraGard chapters;
- The InfraGard Sector Chiefs serving all over the nation, helping to unite members working in the same critical infrastructure sectors;
- The InfraGard National Cross-Sector Council Program Chairs (formerly Special Interest Groups or SIGs); and
- The InfraGard Program Office staff at FBI Headquarters, for their incredible support of the program.

Thank you all for your support and dedication to InfraGard. I greatly appreciate you all!

Sincerely,

**Kimberly Pratt**  
Executive Director  
InfraGard National



## REPORT OF THE VICE PRESIDENT

Paul Sand, Vice President  
InfraGard National

The Vice President is responsible for InfraGard National's direct engagement with InfraGard Members Alliances (IMAs) across the country. Six regional representatives are assigned to assist the vice president in managing IMA engagement within each of the regions. Overall, the Vice President ensures that InfraGard National establishes reasonable minimal standards for IMAs, and that the IMAs operate in alignment with those standards. The Vice President participates in monthly teleconferences convened by the regional representatives with the IMAs in their region, and also holds a monthly telephone call with the regional representatives.

During the past year and a half, we have had a special focus on the IMA certification process - solidifying minimal standards for the IMAs, deploying those standards, and measuring compliance. During 2018, the IMAs were consistently and rigorously assessed against those standards. Technology platforms were used to simplify the process and ease the burden on the local IMAs in demonstrating their compliance. Overall, the program is believed to be a success, leading to all but 11 IMAs being fully certified in 2018. Eight of these are due to failure to maintain 501(c)3 status. Three are related to issues with the selection of the board of directors of the IMAs. The same criteria and the processes will be used in the 2019 Certification Process, and we expect almost all of these IMAs to be fully certified.



Additionally, it became clear that the Membership and Sublicense Agreements between InfraGard National and the IMAs needed to be modified to provide clarity on the responsibilities of the entities. 76 of the 77 IMAs have entered into the new agreements.

The number of IMAs that InfraGard National actively manages has now shrunk from 84 to 76. The eight IMAs that are no actively managed have been due to mergers initiated by the IMAs or inactivity of the IMA. Should any of those IMAs wish to be re-initiated, the process is simple and straightforward with InfraGard National. However the state and IRS processes may not be as straightforward and simple.

In the coming year, the focus will be on building better engagement with the IMAs to enhance cooperation and information sharing.





## REPORT OF THE TECHNOLOGY COMMITTEE

Alain Espinosa

Technology Committee Chairman and Board Member  
InfraGard National

### Technology Committee Members

- Frank Appunn, InfraGard Maine
- Torry Crass, InfraGard Charlotte
- Alain Espinosa, InfraGard North Texas
- Chuck Georgo, InfraGard Maryland
- Daniel Honore, InfraGard Wisconsin
- Courtney Jahn, InfraGard Wisconsin
- Julie Johnson, InfraGard Oklahoma
- John Kent, InfraGard North Texas
- Gene Kingsley, InfraGard Boston
- Kimberly Pratt, InfraGard National
- Chad Kliewer, InfraGard Oklahoma
- John Spaid, InfraGard Oklahoma

### 2018 Highlights

- **InfraGard Portal Collaboration** - The Technology Committee gathered and created a list of the most desired features for implementation on the InfraGard portal, which is maintained by the FBI. The features were identified by polling members from every level of participation in InfraGard (chapter members, chapter leaders, Sector Chiefs, regional representatives, national board, etc.). The list was prioritized, narrowed down to the top 15 requests, and presented to the FBI in an effort to provide them with insight on the membership's most requested features. The FBI was very receptive, and an excellent working relationship developed throughout 2018. As of January 2019, 11 of the 15 requests have been fulfilled and released to production. This marks an extraordinary achievement, given the close collaboration between the InfraGard National board and the FBI. The enhancements have already proven to be valuable in promoting better communication and engagement with the membership. This endeavor will continue into 2019 with expanded plans.
- **InfraGard National Communication and Technology Consolidation** - The Committee focused its early 2018 efforts on consolidating technology resources and implementing new tools to better facilitate management of the organization. This included carefully collecting all InfraGard National-related domains and consolidating them into one registrar account. A non-profit Office 365 account was procured and utilized to host a more secure and professional e-mail system, file management & collaboration site and to assist in the annual chapter certification process. Each chapter was provided with an account to facilitate enhanced collaboration between the chapters and InfraGard National. The capabilities were expanded throughout the year to include regional representatives, committees and special interest groups. InfraGard National is now centrally managed using Office 365 and its features.
- **Awards Nomination System** - A new awards nomination system was created to facilitate a user-friendly experience for those submitting nominations. One of the key new features was the ability to save a nomination, prior to submitting it, and return to the form in the future to complete it. This greatly enhanced the user experience and resulted in more people participating in the process.



## OUR PROGRAMS

### National Sector Security and Resiliency Program

The InfraGard National Sector Security and Resiliency Program (NSSRP), formerly known as the Sector Chief Program, is intended to strengthen national critical infrastructure security and resilience. The program specifically addresses the 16 critical infrastructure sectors identified by Presidential Policy Directive 21 and the U.S. Dept. of Homeland Security. Success is measured by the timely, accurate and effective dissemination and exchange of sector and cross-sector information to protect, secure and ensure the operational resilience of the nation’s interdependent, global, and Internet-reliant critical infrastructure.

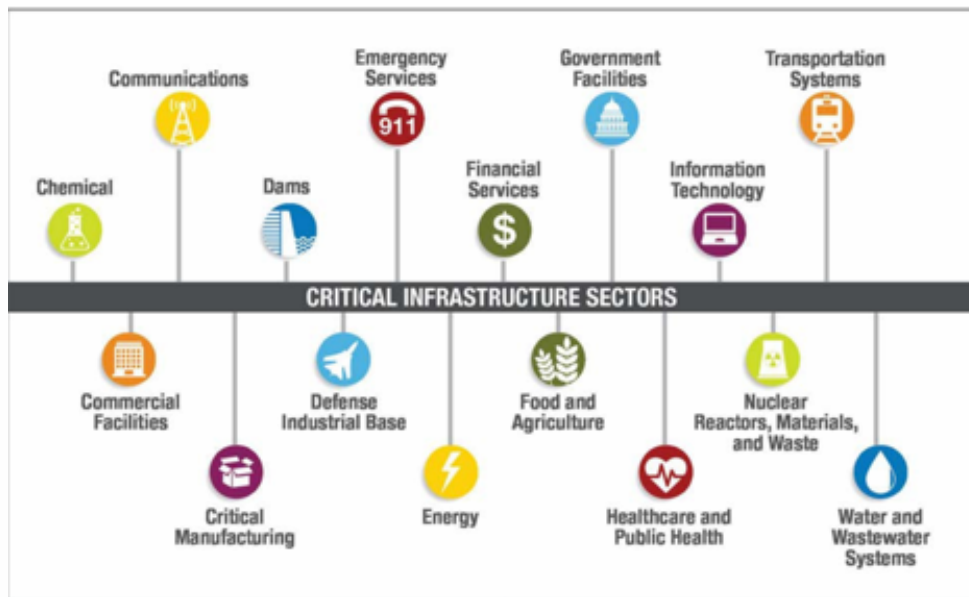


Figure reprinted from the “Critical Infrastructure Threat Information-Sharing Framework.” U.S. Dept. of Homeland Security, October 2016, page 35. <https://www.dhs.gov/sites/default/files/publications/ci-threat-information-sharing-framework-508.pdf>

The NSSRP contributes to the InfraGard mission through the creation and sustainment of a “network-of-networks” to foster collaboration and information-sharing among and between owners, operators and stakeholders critical infrastructure within individual sectors.

Led by the NSSRP Program Manager and the InfraGard National Sector Chief Committee (NSCC), the NSSRP provides leadership, guidance and support to InfraGard chapters, helping them to develop and sustain effective Sector Security and Resiliency Programs at the local level within their areas of responsibility.



## National Sector Chief Committee Members

**Chuck Georgo, Program Manager, National Sector Security and Resilience Program and Board Member, InfraGard National**

Communications Sector	Tom Haynes, InfraGard Jacksonville
Defense Industrial Base	Jim Lint, InfraGard Las Vegas
Emergency Services	Doug Leard, InfraGard Boston
Energy	KC Carnes, InfraGard New York Metro
Financial Services	Denyette DePierro, InfraGard National Capital Region
Food and Agriculture	David Goldenberg, InfraGard Sacramento
Healthcare and Public Health	DJ Phalen, InfraGard San Diego
Information Technology	Peter Higgins, InfraGard Los Angeles
Transportation	Bruce Churchill, InfraGard San Diego

## 2018 Highlights

### **Expanded the National Sector Security and Resilience Program**

The Committee executed the second round of National Sector Chief appointments, bringing the total to nine National Sector Chiefs and 10 subject matter experts. This provides InfraGard chapters with access to 19 specialists who can help build or strengthen their local programs. The Committee released version 1 of the National Sector Program Handbook, which is available for download on the InfraGard National web site, in addition to creating a National Sector Program Performance Matrix to help assess program effectiveness across all InfraGard chapters.

### **Provided Support to InfraGard Chapters for Local Sector Chief Programs**

The Committee began validating and reaching out to the 250 local Sector Chiefs recorded in the 2018 InfraGard chapter recertification survey; this outreach was intended to provide education and assistance related to the NSSRP. The Committee also worked with the FBI's InfraGard Program Manager to build out nine National Sector Program Forums on the FBI secure portal. Open to all InfraGard members, these Forums will facilitate collaboration between InfraGard members, National Sector Chiefs and subject matter experts in each sector.

The Committee also developed nine Office 365 Outlook groups to facilitate direct collaboration, information exchange and program development between the National Sector Chiefs and the local InfraGard Sector Chiefs, including the identification of mentors who can assist chapters requesting assistance.

### **Provided Support for FBI Operational Programs**

The Committee developed the State of the Electricity Sector Survey and disseminated it to InfraGard members who are affiliated with the Energy Sector. Over 200 responses were received and forwarded to the FBI for analysis, providing the industry's valuable perspective on Energy Sector threats.

The Committee also assisted the FBI's InfraGard Program Manager in the organization and delivery of the first Emerging Technology Workshop designed to help FBI Headquarters and Field Offices better understand how criminal elements can exploit cutting-edge, emerging technologies. The workshop was held at FBI Headquarters with six subject matter experts (InfraGard and industry) and broadcast to all 56 Field Offices.





## NSSRP: 2019 Program Goals

Looking ahead to 2019, the NSSRP Committee has identified the following program goals:

- Review, enhance and release version 2 of the National Sector Program Handbook as the InfraGard Sector Security and Resiliency Program Handbook.
- Recruit and appoint additional subject matter experts to serve on the nine current National Sector Councils.
- Recruit and appoint five additional National Sector Chiefs in the following sectors: Chemical, Commercial Facilities, Government Facilities, Nuclear Facilities, and Water and Wastewater.
- Work with the FBI to schedule three or four additional emerging technology workshops; potential topics include:
  - Advanced Robotics
  - Artificial Intelligence
  - Autonomous Vehicles
  - Blockchain
  - Internet of Things
  - Next-gen Genomics
  - Renewable Energy
  - Supply Chain Concerns

## National Cross-Sector Council Program (NCSCP)

The National Cross-Sector Council program, formerly known as Special Interest Groups (SIGs), was created to enhance timely, accurate and effective dissemination and exchange of cross-sector specific information to protect, secure and ensure the operational resilience of the nation's interdependent and Internet-reliance critical infrastructure(s) by providing comprehensive expertise to communities throughout the United States. The NCSCP addresses all threats and hazards that impacts or addresses interdependences among two or more critical infrastructure sectors.

Led by the National Cross-Sector Council Program Manager, the NCSCP provides leadership, guidance and support to National Cross-Sector Councils and InfraGard chapters by helping them develop and sustain effective Cross-Sector Council Programs in their areas of operation.

## National Cross-Sector Councils

Mike Poynter, Program Manager, National Cross-Sector Council Program and Board Member, InfraGard National

Mary Lasky	National Disaster Resilience Cross-Sector Council
Andrew Jurczyk	Legal Industry Cross-Sector Council
John Jackson	Business Continuity and Disaster Recovery Cross-Sector Council

A successful InfraGard Cross-Sector Council Program will achieve the following objectives:

- **Recruitment** - Recruitment of critical infrastructure owners, operators, and participants.
- **Education** - Provision of education and training that meets the needs of critical infrastructure owners, operators and participants.
- **Networking** - Enablement of cross-sector networking opportunities for critical infrastructure owners and operators.
- **Education** - Timely, accurate, and actionable two-way information sharing.



REPORT OF THE NATIONAL DISASTER RESILIENCE CROSS-SECTOR COUNCIL (NDRCC)  
MARY LASKY, CHAIR

## National Outlook

The United States still has adversaries which have developed capabilities to destroy or degrade critical infrastructures within the framework of combined arms cyber-kinetic-electromagnetic spectrum warfare. Russia, China, and North Korea are capable of cyber and combined cyber-kinetic-electromagnetic pulse (EMP) warfare. Iran has cyber and terror-supporting capabilities, and interest in EMP weapons acquisition. Concurrently, major hurricane impacts in year 2017 and 2018, especially Hurricane Maria's prolonged damage to electric, water and food systems in Puerto Rico, and the recent collapse of the electric grid in Venezuela in March 2019, illuminate the challenges to protect, mitigate and recover from natural disasters aggravated by institutional instability. Critical infrastructures with common-cause vulnerabilities place the electric, water, communications, and other lifeline infrastructures at risk of man-made and natural disasters.

## 2018 Highlights

- We continue our work on *Powering Through: From Fragile Infrastructures to Community Resilience, Version 2.0*. The book addresses the following infrastructures: energy, water/wastewater, telecommunications, food/agriculture, transportation, health/public health, emergency management, National Guard, chemical and information technology with industrial control systems, data center and Internet of Things (IoT). With 14 major authors and three editors, our goal for *Powering Through* version 2.0 is to produce a paperback, print edition, and e-book version in full color.
- The NDRCC held our Critical Infrastructure Resilience Workshop and Summit on December 6-7, 2018 at the National Capital Visitors' Center in the Congressional Auditorium, Washington, D.C. Over 200 participants attended the event and heard from prestigious speakers including: Senators Ron Johnson and Bob Hall; Congressmen Ralph Norman and Doug Lamborn; Director Bob Kolasky of the Department of Homeland Security National Risk Management Center; Ambassador James Woolsey; Caitlin Durkovich, Director, Toffler Associates; Paul Stockton, former Assistant Secretary of Defense; Dr. George Baker, Major General Julie Bentz, Director of Nuclear Defense Policy, National Security Council Staff; and Pat Carrick.
- The NDRCC held a meeting as part of the Space Weather Workshop on April 18, 2018 in Westminster, Colorado. In May 2018, Chair Mary Lasky and Vice Chair Harris invited comments on updating the National Space Weather Strategy, including the need for better support to the critical infrastructure sectors. Also in spring 2018, officers of the NDRCC received requests for comment on the draft U.S. Department of Homeland Security strategy to mitigate both solar storm (GMD) and man-made EMP threats to critical infrastructure. We submitted timely comments on the Draft DHS Section 1913 Report, which was revised and submitted to Congress later in 2018.



## InfraGard Regional Summits

The InfraGard Regional Summits are chapter development events designed to enhance the success of InfraGard Member Alliances and strengthen their leaders' abilities to address today's critical infrastructure protection challenges. These two-day Summits facilitated the exchange of knowledge, ideas and resources among InfraGard chapter leaders, FBI InfraGard/Private Sector Coordinators (PSCs), and other InfraGard stakeholders. The Summits explored best practices in operating an InfraGard chapter, with a focus on governance, finance, programs and events, membership and recruitment, branding and marketing, and much more.

Two InfraGard Regional Summits were held in 2018 as joint efforts between InfraGard National and the respective host chapters, InfraGard San Diego and InfraGard Pittsburgh.

InfraGard Pacific Presidents' Summit  
Host Chapter: InfraGard San Diego  
March 13-14, 2018  
Qualcomm World Headquarters  
San Diego, CA

InfraGard Northeast Leadership Summit  
Host Chapter: InfraGard Pittsburgh  
May 23-24, 2018  
Carnegie Mellon University  
Pittsburgh, PA

### The Agenda

The Summits took a deep dive into core chapter building blocks with panels featuring InfraGard presidents, FBI Private Sector Coordinators, and InfraGard National representatives. Perspectives were provided by chapters of varying sizes, cities and critical infrastructure landscapes, offering a diverse range of viewpoints.

- **Track I: Governance, Compliance and Finance**
  - InfraGard National Compliance Requirements; State, Federal and Nonprofit Compliance Requirements; Finance Best Practices
- **Track II: Operational Effectiveness**
  - Board Roles and Responsibilities; Administrative Processes; the Importance of the InfraGard Chapter Leadership/FBI PSC Relationship
- **Track III: Marketing and Promotion**
  - Be Famous in Your Space; Promoting Your Chapter; Branding and Marketing Your Events
- **Track IV: Creating and Communicating Value to Members**
  - Filling the Pyramid; Varying the Rhythm of Chapter Events and Programs; Demonstrating the Benefits of InfraGard Membership
- **Track V: Building Your Sector Chief Program**
  - Strategic Sector Chief Recruitment; Sector-Specific Programming
- **Track VI: Leveraging Partnerships to Execute the InfraGard Mission**
  - Identifying Partnerships and MOUs; How to Work with Fusion Centers, City Offices of Homeland Security; Academic Institutions and Other Nonprofit Organizations





## INFRAGARD NATIONAL

Welcoming remarks were provided by local FBI Field Office executives, including the Special Agent in Charge and Assistant Special Agent in Charge. Presentations were also provided by representatives from InfraGard National and the FBI Office of Private Sector, providing valuable updates and resources to all attendees.

The first day's program concluded with evening dinner receptions, giving InfraGard leaders and FBI Private Sector Coordinators the opportunity to network and share ideas for continued growth and success.





## InfraGard Webcast Series

Gene Kingsley, Chair, InfraGard Webcast Series and Board Member, InfraGard National

Since its debut in 2017, InfraGard National's Webcast Series has been highly successful, proving that webinars are a vital tool in accomplishing our mission of protecting United States critical infrastructure and the American people. The Webcast Series provides tremendous value to security stakeholders, including the opportunity to hear from world-class experts from private industry, government and academia. With nearly 10,000 attendees in 2018 alone, these webcasts have successfully cultivated public/private information-sharing on all threats and hazards impacting InfraGard members.

### 2018 InfraGard Webcast Series

- January 4: *Business E-mail Compromise Schemes*
- January 31: *National Cybersecurity Center of Excellence: Increasing the Adoption of Standards-Based Cybersecurity*
- February 7: *A Counterintelligence Case Study*
- February 15: *A Joint Terrorism Task Force Case Study*
- February 22: *A Healthcare Sector Breach Case Study*
- March 29: *The Business-Legal Case for Counterintelligence: Why the Boss Should Care*
- April 11: *Overview of the Internet Crimes Complaint Center*
- April 12: *From Malware Analysis to Automated Enterprise Protection*
- April 16: *The DHS Office of Infrastructure Protection and Cybersecurity Services for Building Cyber Resilience*
- May 30: *Business E-mail Compromise Schemes*
- May 31: *Hackers Leverage Unmanaged SSH Keys to Compromise Your Data*
- June 20: *Terrorism Awareness*
- July 17: *The DHS Protective Security Advisor Program: Securing the Nation at the Community Level*
- July 19: *State of Terrorism: Emergency Preparedness in Commercial Facilities*
- August 30: *The FBI's Foreign Influence Task Force*





## INFRAGARD NATIONAL

### InfraGard National's 22<sup>nd</sup> Annual Congress and Conference

September 23-27, 2018

Planet Hollywood Resort and Las Vegas Convention Center  
Las Vegas, Nevada

InfraGard National's Congress and Conference was the premier gathering for InfraGard members and security stakeholders representing all critical infrastructure sectors and industry disciplines. As the organization's largest and most highly anticipated annual event, the InfraGard Congress and Conference drew hundreds of members from across the nation for education, collaboration and networking.

InfraGard Congress, the organization's annual business meeting, took place on day one. InfraGard delegates from across the U.S. gathered to learn and discuss important issues shaping the future of InfraGard National, the local chapters, and FBI priorities. The InfraGard National Awards were also presented during Congress to recognize the outstanding individuals who are making significant contributions to the InfraGard program.

#### InfraGard 2018 Congress Highlights

- Opening Remarks by Gary Gardner, Chairman, InfraGard National; SAC Aaron Rouse, FBI Las Vegas; and Michael St. Vincent, President, InfraGard Southern Nevada
- The State of InfraGard: Gary Gardner, Chairman and Maureen O'Connell, President, InfraGard National
- FBI InfraGard Program Update: Unit Chief Anthony Farinacci and SSA Stephanie Shark, FBI
- IMA Governance, Compliance and Certification: Paul Sand, Vice President and Kimberly Pratt, Executive Director, InfraGard National
- InfraGard National Board Candidates and Elections
- InfraGard National Awards Luncheon: FBI Associate Deputy Director Paul Abbate, FBI Assistant Director Mike Sullivan, InfraGard National Chairman Gary Gardner, InfraGard National President Maureen O'Connell, and InfraGard National Awards Committee Chairman Mike Misechok
- Keynote Presentation: Mike Sena, President, National Fusion Center Association
- InfraGard Portal Updates: FBI Unit Chief Tiffany Locklear
- InfraGard National Webcast Series: Gene Kingsley, Board Member, InfraGard National
- Regional Breakout Sessions
- DHS Protective Security Advisors' Engagement with IMAs: Scott Breor, Director, Protective Security Coordination Division, Office of Infrastructure Protection, Dept. of Homeland Security





## InfraGard National Conference

The remainder of the week was devoted to the InfraGard National Conference, which offered nearly 50 training and educational sessions on the most timely and impactful topics shaping the future of security and resilience. In 2018, the InfraGard National Conference was co-located with ASIS GSX 2018 for the third year in a row, providing attendees with the opportunity to explore thousands of new technologies and partake in GSX sessions.

### InfraGard 2018 Conference: Presentation Highlights

#### ***The Significance of Public/Private Collaboration and Information-Sharing in Achieving the Mission of the FBI***

Mike Sullivan, Assistant Director, Office of Private Sector, FBI

#### ***Keynote: The Las Vegas Shooting***

Special Agent in Charge Aaron Rouse, FBI Las Vegas

#### ***Securing the DoD Supply Chain and Security as the 4th Pillar of the DoD Acquisition Process***

Dan Payne, Director, Defense Security Service; Harvey Rishikof, Chairman, American Bar Association; Cindy Moran, Principal, Pikes Peak LLC

#### ***Security First in a Rapidly Changing World***

K.T. McFarland, Former Deputy National Security Advisor, Trump Administration

#### ***Changing Landscape, Evolving Culture: The Air Force Approach to Innovation and Partnership***

Major General Bradley Spacy, Air Force Installation and Mission Support Commander

#### ***FBI Perspective: Cyber Threats and Trends and Business E-Mail Compromise***

Larry Karl, Section Chief, Cyber Engagement and Intelligence Section, FBI

#### ***Lessons Learned from a State Knee-Deep in Critical Infrastructure Resilience***

Kathryn McMullin, Critical Infrastructure Specialist, Utah State Division of Emergency Management

#### ***FBI Perspective: Counterterrorism Threats***

Michael McGarrity, Acting Executive Assistant Director, FBI

#### ***Active Shooters: PII to Stop the Bleed***

Roque Wicker, Co-Founder and CEO, Counter Terrorism Watch, Inc. and Jason Periard, Director of Community Security, Jewish Federation of Greater Los Angeles

#### ***FBI Perspective: Healthcare Fraud and the Opioid Crisis***

Supervisory Special Agent Steven Blaum, Unit Chief, Healthcare Fraud Unit, FBI



## INFRAGARD NATIONAL

***An Introduction to the Information-Sharing and Analysis Organization Program and the Case for Collaboration with InfraGard***

Bruce Churchill, Pacific Region Representative, InfraGard National and Dr. Greg White, Executive Director, Information-Sharing and Analysis Organization

***What the 2017 Hurricanes Teach about Preparedness and the Electric Grid Infrastructure***

Michael Lambert, Member, InfraGard Electromagnetic Pulse Special Interest Group (EMP SIG); and Mary Lasky, Principal Professional Staff, Johns Hopkins Applied Physics Laboratory and Chair, EMP SIG

***FBI Perspective: Emerging Technologies***

Robert Gummer, Senior National Intelligence Officer, FBI

***Design and Build a Cybersecurity Program Based on the NIST Cybersecurity Framework***

Larry Wilson, CISO, University of Massachusetts

***Emerging Security Threats to Water and Wastewater Critical Infrastructure***

Dr. Chad Wenger, MS, MBA, EdD, Environmental Specialist, Ohio EPA

***FBI Operation Bayonet: The International Effort to Dismantle AlphaBay Market***

Special Agents Nicholas Phirippidis and Michael Cahoon, FBI





## InfraGard National's 22nd Annual Congress and Conference



*InfraGard chapter presidents and FBI Private Sector Coordinators from across the country assemble in the ballroom at Planet Hollywood for InfraGard Congress.*



*The InfraGard National board of directors and Executive Director Kimberly Pratt gather for a photo at the conclusion of InfraGard Congress.*



*Michael St. Vincent, president of the InfraGard Southern Nevada chapter, welcomes guests on opening day of the InfraGard Conference.*



*Mike Sullivan, Assistant Director, FBI Office of Private Sector, speaks about the role and importance of public/private partnerships in achieving the FBI mission.*





## InfraGard National's 22nd Annual Congress and Conference



*Attendees prepare for a day of informative presentations during the InfraGard Conference.*



*GSX and InfraGard Conference attendees stop by the InfraGard booth to learn more about the organization, its mission and how to get involved.*



*The panel discussion on Securing the DoD Supply Chain and Security as the 4th Pillar of the DoD Acquisition Process is one of the highest attended at the InfraGard Conference. Pictured from left to right: Harvey Rishikof, Chairman, American Bar Association; Cindy Moran, Principal, Pikes Peak LLC; Dan Payne, Director, Defense Security Service; and moderator Matt Miller, Private Sector Program Manager, San Diego Law Enforcement Coordination Center.*



*InfraGard National Chairman Gary Gardner and President Maureen O'Connell address attendees on the GSX show floor during a session titled, Betting on InfraGard to Secure America's Critical Infrastructure.*



## InfraGard National's 22nd Annual Congress and Conference



*The InfraGard booth on the GSX Show floor features exhibits from the FBI, corporate sponsors and strategic partners.*



*Guests enjoyed an unforgettable evening during InfraGard Night at the historic Mob Museum in downtown Vegas.*



*Attendees were in for a special treat during InfraGard Night, as Special Agent Fred Simon of FBI Los Angeles provided the evening's entertainment with his rock band.*



*InfraGard members took the opportunity to experience numerous exhibits at the Mob Museum and learn more about the history of organized crime and its impact on American society.*





## InfraGard National Awards

Mike Misechok, Chair, Awards Committee

The InfraGard National Awards represent an annual opportunity to acknowledge outstanding individuals who have selflessly volunteered their time and made substantial contributions toward ensuring the success of their respective InfraGard chapters and the fulfillment of the InfraGard mission.

### Special Thanks to the InfraGard National Awards Committee Members

Mike Misechok, InfraGard Pittsburgh (Chair)  
Nathan King, InfraGard Houston (Vice Chair)  
Robert Andrew, InfraGard Kentucky  
Jason Arms, InfraGard Rio Grande  
Nancy Bianco, InfraGard South Florida  
Eddy Cruz, InfraGard Washington Evergreen  
John Giordano, InfraGard Birmingham

Karla Hammer, InfraGard North Dakota  
James Kidwell, InfraGard Charlotte  
Mark Ramsey, InfraGard Connecticut  
Roger Rieger, InfraGard Los Angeles  
Michael Rother, InfraGard Springfield  
Melinda Shoemaker, InfraGard Michigan  
Al Wilson, InfraGard Philadelphia

In 2018, the Committee expanded the awards program to include selection of regional recipients, in addition to national recipients. The goal was to recognize the achievements and contributions of a greater number of InfraGard leaders and members. A new voting method was created to handle the addition of regional recipients for each award. After six regional recipients were selected for each of the nine awards, they became finalists for the national awards. The Committee also refined the awards criteria to allow for a more detailed evaluation of nominations, including both quantitative and qualitative measurement. The enhanced method proved highly valuable in selecting both the national and regional recipients.

### Congratulations to the 2018 InfraGard National Award Recipients!

National and regional award recipients were honored during a lunchtime ceremony at the 2018 InfraGard Congress on September 23, 2018. The awards were presented by FBI Associate Deputy Director Paul Abbate, FBI Assistant Director Mike Sullivan, InfraGard National Chairman Gary Gardner, InfraGard National President Maureen O'Connell, and InfraGard National Awards Committee Chairman Mike Misechok.





**InfraGard National Awards**



*Angela Haun, FBI Houston – Recipient of the Linda Franklin Lifetime Achievement Award*



*Sandy Moul, President, InfraGard San Diego – Recipient, IMA Leadership Award*



*Roque Wicker, InfraGard Los Angeles – Recipient of the InfraGard Sector Chief of the Year Award*



*Dana Harper, FBI Oklahoma City - Recipient, FBI Private Sector Coordinator of the Year Award*



### InfraGard National Awards



*InfraGard Pittsburgh (Michelle Pirtle, FBI Private Sector Coordinator and Kellie Morrow, President) – Recipient, InfraGard Community Outreach Award*



*John Valencia, Executive Director, City of San Diego Office of Homeland Security (San Diego) – Recipient of the InfraGard Public/Private Partnership of the Year Award*



*Thomas DiMascio, InfraGard Los Angeles – Recipient, Meeting the Challenge Award*



*Richard Cary, Protective Security Advisor, Dept. of Homeland Security (Houston) – Recipient of the DHS PSA of the Year Award*

*Scott Alexander, InfraGard Houston – Recipient, Rookie of the Year Award (not pictured)*





## INFRAGARD NATIONAL - 2018 HIGHLIGHTS

### InfraGard Chapter Development and Recognition

- InfraGard Member Alliance (IMA) Certification – 66 out of 77 IMAs were certified as chapters in good standing.
- InfraGard Regional Presidents' Summits: Two Summits were hosted in San Diego, California and Pittsburgh, Pennsylvania, providing best practices and idea exchange among InfraGard presidents and FBI Private Sector Coordinators nationwide.
- InfraGard leaders were recognized for their contributions during the annual InfraGard National Awards ceremony during the 22nd annual InfraGard Congress in Las Vegas.
- The National Sector Security and Resiliency Program (NSSRP) provided support to InfraGard chapters for local Sector Chief programs, including nine National Sector Program Forums and Office 365 Outlook groups to facilitate collaboration.



### Education, Information-Sharing and Partnerships

- The InfraGard Conference, co-located with GSX in Las Vegas, offered nearly 50 training and educational sessions on the most timely and impactful topics shaping the future of security and resilience.
- InfraGard U was established to provide educational programming to all members and will comprise live events and distance learning opportunities.
- InfraGard National's Webcast Series debuted, offering over 15 webinars and attracting nearly 10,000 attendees in 2018.
- The National Sector Security and Resilience Program Committee executed the second round of National Sector Chief appointments, bringing the total to nine national Sector Chiefs and 10 subject matter experts. The Committee also released version 1 of the National Sector Program Handbook.
- The InfraGard Journal is established to provide members with a comprehensive publication on critical infrastructure protection topics.
- Strategic partnerships are being developed with organizations such as U.S. Cyber Camp, NCFTA, NFCA, Global Resilience Institute, SANS, and more.







## INFRAGARD NATIONAL - 2018 HIGHLIGHTS

### Technology Improvements

- Nearly a dozen new features, identified by feedback from membership, have been implemented in the InfraGard Portal in collaboration with the FBI.
- A re-design of the InfraGard National web site has been initiated to make the site more intuitive, informational and mobile-responsive.
- A new InfraGard National awards nomination system was created to facilitate a user-friendly experience for those submitting nominations, resulting in more people participating in the process.



### Management and Administration

- The Technology Committee consolidated technology resources and implemented new tools to better facilitate management of the organization. InfraGard National is now centrally managed using Office 365 and its features.
- The Membership and Sublicense Agreements between InfraGard National and the IMAs were modified to provide clarity on the responsibilities of the entities; 76 of the 77 IMAs have entered into the new agreements.
- The volunteer General Counsel has assisted InfraGard National with risk aversion and provided valuable legal guidance throughout the year.





## INFRAGARD CHAPTER HIGHLIGHTS

InfraGard chapters across the country are doing outstanding work to support the mission. We asked chapter presidents to highlight some of their 2018 accomplishments.

### PACIFIC REGION

#### **InfraGard Arizona**

*Johnson Mathai, President*

- In September 2018, we hosted our annual FBIAA-MCF charity golf tournament, donating \$15,000 to the FBIAA-MCF and \$3,000 to the 100 Club of Arizona.
- In June 2018, we hosted the Spring Domestic Briefing that covered bitcoin/cryptocurrency, drones, unmanned aircrafts, and a presentation by retired Colonel Mark Tillman about Air Force One activity on 9/11. In November 2018, we hosted the Fall Domestic Briefing that covered human trafficking, the Las Vegas shooting and the Boeing Apache helicopter program.
- In June 2018, we partnered with FBI, DHS and ACTIC (Fusion Center) to educate the AZ critical infrastructure private sector on suspicious activity reporting, intelligence-sharing, bomb material awareness, terrorism/homegrown violent extremism, Community Liaison Program, and other relevant topics.

#### **InfraGard Honolulu**

*Russell Seeney, President*

- The U.S. Coast Guard and AMSTEP (Area Maritime Security Training and Exercise Program) held its annual exercise on August 15, 2018 at the Kauai Emergency Operations Center. The scenario trigger, developed with InfraGard Hawaii and USCG District 14, was a simulated cyber and physical attack on a Liquid Petroleum Gas (LPG) tanker upon entering the Kauai Nawiliwili Harbor, causing an incident that blocked the use of the primary harbor. The goal of the seminar-based, four-hour exercise was to discuss communications and triage actions in the first 24 hours. The scenario was developed over a three-month period with several trips to Kauai and the development of an After Action Report (AAR).
- On August 2018, our chapter event covered the topic of Enhanced 911 (also known as E-911 or E911), a system used in North America to automatically provide dispatchers with the location of 911 caller. FirstNet, or the First Responder Network Authority, is a federal agency formed to ensure the building, deployment and operation of the first high-speed nationwide broadband network (NPSBN) dedicated to public safety. The NPSBN will provide a cellular type coverage to first responders, with priority and pre-emption features.
- On June 14, 2018, we had a FBI presentation by SSA Karie Gibson and CA Jennifer Tillman. This Workplace Violence Post-Attack Analysis featured a case study of the April 8, 2016 shooting on Lackland Air Force base committed by Technical Sergeant Steven Bellino.



## INFRAGARD NATIONAL

### **InfraGard Idaho**

*Neal Custer, President*

- InfraGard Idaho has been working towards fulfilling InfraGard National's compliance requirements for chapters in good standing, including filing with the Idaho Secretary of State, setting up a new bank account, and working on the chapter's bylaws and nonprofit status.
- Elected a new board and officers, for a new total of nine board members.
- Attended the InfraGard National Congress in Las Vegas.

### **InfraGard Los Angeles**

*Roger Rieger, President and CEO*

- InfraGard Los Angeles held the first quarterly sector-specific intelligence briefing.
- Addition of four Co-Sector Chiefs to enhance the industry-specific needs of the sector.
- Established a Memorandum of Agreement with the Los Angeles Emergency Preparedness Foundation (LAEPF), a key partner enabling InfraGard Los Angeles membership to participate in the response to catastrophic events.

### **InfraGard Oregon**

*Erik Gellatly, President*

- The reconstitution of our board with four new members was completed in December of 2018.
- Surpassed our fundraising goals and ended the year with a surplus going into 2019.
- Surpassed the 400-member mark, roughly a 25% increase over our previous membership level.

### **InfraGard Sacramento**

*Brian Banning, President*

- Acquired solid sponsorships, allowing chapter growth.
- Grew our membership to almost 800 people.
- Completed a bylaws revision that is about to be ratified.

### **InfraGard San Diego**

*Sandy Moul, President*

- Wall Street Journal Pro Cybersecurity Small Business Academy - The inaugural WSJ Pro Cybersecurity Academy was presented in partnership with InfraGard San Diego on October 15-16, 2018 at Monarch Beach Resort in Dana Point, CA. A first-of-its kind WSJ event on the west coast, this program armed small to medium-sized businesses with the knowledge and skills to manage the risks of cybercrime and navigate a confusing cybersecurity landscape. On day one, experts and business leaders shared cybersecurity insights during interviews with senior Wall Street Journal editors. On day two, the InfraGard San Diego-produced sessions focused on government and private industry perspectives and resources, including: The State of Cybersecurity: A National Perspective; Cyber Attacks: Nation-State Actors, Insiders and Cyber Criminals; The U.S. Government's Role in Fighting Cybercrime; Public/Private Sector Partnerships: InfraGard as a Business Resource; and Homeland Security Fusion Centers and Cybersecurity.





## INFRAGARD NATIONAL

- **InfraGard Pacific Presidents' Summit** - For the second year in a row, InfraGard San Diego was the host chapter for the InfraGard Pacific Presidents' Summit, which took place March 13-14, 2018. InfraGard San Diego conceptualized and hosted the first Summit in 2017 as a professional development event designed to equip presidents and FBI Private Sector Coordinators with the knowledge to take their chapters to the next level of success. The Summit had over 50 attendees representing 19 InfraGard chapters, 23 FBI Field Offices, the FBI Office of Private Sector and InfraGard National.
- **CYBER2028 Symposium** - InfraGard San Diego's 4th annual CYBER2028 Symposium, the west coast's premier cyber futurist event, enjoyed another successful run on March 13, 2018. For the first time in the chapter's history, InfraGard featured the president of a nation as its keynote speaker. Approximately 500 attendees packed into Qualcomm's Irwin Jacobs Hall to hear from Toomas Hendrik Ilves, former President of Estonia, about his incredible experience leading the country through the massive state-sponsored cyber attacks of 2007. This event was co-hosted by FBI San Diego, the San Diego Law Enforcement Coordination Center, and the City of San Diego Office of Homeland Security. President Ilves' keynote was followed by a distinguished panel of cyber experts discussing the future of state-sponsored cyber attacks, related technology and their personal insights looking 10 years down the digital road.

### **InfraGard San Francisco Bay Area**

*Sue Neary, President*

- **MOU with Fusion Center** - The purpose of this MOU is to formalize the partnership between the InfraGard San Francisco Bay Area Members Alliance and Northern California Regional Intelligence Center (NCRIC) and outline the roles and responsibilities of the partnership. This partnership provides both organizations the opportunity to develop and further enhance the relationship between the public and private sectors, improve the timely distribution of information to protect of our nation's critical infrastructure, and increase the value proposition to members of InfraGard San Francisco Bay Area and NCRIC by providing additional training courses, symposiums, and other activities. By combining our efforts, we will have a broader reach into the communities we serve, thereby raising the security awareness of all those involved.
- **New Website Development** - Don Hartung, chapter treasurer and founder of H3Systems, has been working with Stephen Gartrell of Netsential.com to upgrade our website capabilities. The website is designed to encourage more member engagement and will provide valuable sector information, resources, and intelligence updates. In addition, it will offer the following characteristics for ease of access: the ability for members to register and allow SFBAY InfraGard to grant access to member-only content; the ability to post events and allow members to RSVP online; optional ability for members or sponsors to submit payments online; and the ability for SFBAY InfraGard send broadcast email to members.
- **Chapter Meetings** - We increased our chapter meetings from quarterly to bi-monthly events and provided a wide range of speakers that encouraged audience participation from across multiple sectors. We also explored the possibility of using webinars to broadcast chapter meetings, and our first attempt proved to be very successful. We found that the webinar capability will vary based on the host facility, but it was an important goal for us to embrace and we look forward to providing more webinars in 2019.

### **InfraGard Southern Nevada**

*Michael St. Vincent, President*

- Provided the 90 Minutes of the Essentials program (active shooter avoidance, reaction and first response) sessions to multiple corporate, government, and non-profit organizations, serving a total of over 1,000 participants/learners.
- Continued ongoing membership growth.
- Established a sustainable budget and funded the next fiscal year (2019) through sponsorships.



## INFRAGARD NATIONAL

### **InfraGard Washington State**

*Eddy Cruz, President*

- June 2018 - InfraGard Washington State was delighted to announce a new partnership with the Kalles Group to enhance the chapter's operational efficiency and overall capability. The support, financial and otherwise, that Kalles Group has committed to our chapter provides a solid foundation for the chapter's continued operation.
- InfraGard Washington State successfully ran the 2018-2019 election cycle. Through the elections, we were able to fill most of our board positions with energetic members who are eager to push the InfraGard vision and mission forward.
- InfraGard Washington State is pleased to have a team that has updated its web presence and social media activity and engagement. We are excited to engage with our members and our community through channels such as LinkedIn, Facebook and Twitter. We hope to keep our membership and community informed and engaged with the increased level of activity the leadership team is working to generate. In 2018, InfraGard Washington State ran our first evening tour event. Alaska Airlines invited our chapter members to tour their maintenance and repair facilities.

## NORTH CENTRAL REGION

### **InfraGard Chicago**

*Edward Marchewka, President*

- Development of solid programming consistent with the mission. This has yielded regular attendance at our quarterly meetings with over 120 people per event. Our annual Range Day was, again, a resoundingly successful and high-demand event, with great collaboration between our members and the FBI. Programming has helped to maintain membership at over 1400, and that continues to grow with approximately 40 new applicants per month.
- Self-funded the chapter through strong partner relationships and member-driven funding via voluntary member contributions. Chapter revenues were over \$25,000. This allowed us to fund member-desired programming and provided us the opportunity to give over \$2,700 to the FBI Agents Association.
- InfraGard Chicago has a strong and growing sector program. We continue to work closely with the FBI to engage prominent sectors in our region, including the IT, financial services and healthcare sectors.

### **InfraGard Colorado**

*Susan Bond, President*

- Quarterly Training Program - Planning for 2018 training events led to a quarterly training schedule approach. Each quarter was dedicated to one of the four top investigative and intelligence-gathering priorities of the Denver FBI Field Office: counterterrorism, criminal, cyber security, and counterintelligence. Our first-quarter counterterrorism training included a showing of the FBI-produced special feature short film, Redemption, which captures a likely behavioral progression of radicalized individuals and allows the audience to observe the six key planning behaviors exhibited by violent extremists. Our third-quarter training expanded on our chapter's hands-on approach to cyber security training. We ran a Capture the Flag (CTF) event including three separate tracks for beginner/intermediate, advanced and executive audiences.
- Chapter Membership Recruitment and Engagement - Recruitment efforts in 2018 led to an increase of over 6%, ending the year with 1600 members in the Colorado/Wyoming area. Our new InfraGard Denver Private Sector Coordinator (PSC) helped re-energize membership engagement to include the kickoff of a member onboarding process and networking opportunities to meet new and potential members. We continued our long-standing partnership with SecureWorld Denver in



## INFRAGARD NATIONAL

2018, staffing a booth at their 6th annual conference and having the honor of introducing the keynote speaker and sharing the InfraGard value proposition and memberships benefits with all conference attendees.

- Operational Technology (OT) Cybersecurity SIG - In 2018, we expanded the membership to our Operational Technology (OT) Special Interest Group and continue to meet on a regular basis. The OT Cybersecurity SIG covers multiple sectors including energy, chemical, critical manufacturing, nuclear, and water/wastewater. Discussion topics covered included Network Architecture, OT 101, and Training for OT staff. We launched our first social media channel using LinkedIn private groups for the OT SIG to collaborate online. Plans for 2019 include continued expansion of the SIG membership, coverage of OT Cybersecurity case studies, and member-sponsored meetings.

### **InfraGard Kansas City**

*Shawn Geib, President*

- InfraGard Kansas City Board of Directors Composition – The board of directors is more diverse, representing industries such as healthcare, financial services, insurance/risk, government, security and consultants; many are first-time members of the board.
- Bylaws – We updated our chapter bylaws and aligned them with InfraGard National bylaws, providing a consistent approach at the local and national levels.
- Web site – We created the InfraGard-KC.Org website, providing engagement for regional members with links to resources and upcoming events.

### **InfraGard North Dakota**

*Bill Heinzen, President*

- InfraGard North Dakota successfully added Grand Forks to our rotation of cities for chapter meetings. Due to the size of the geographic area we are required to cover, this was a significant accomplishment because it helps to give us coverage statewide. We now hold member meetings in North Dakota's three largest cities (Fargo, Bismarck and Grand Forks).
- We have begun a process to re-brand our state chapter's website to use it as a more effective marketing and outreach tool.
- We partnered with the Texas Engineering and Extension service to deliver a two-day course in critical infrastructure resilience, free of charge, to InfraGard North Dakota chapter members.

### **InfraGard Springfield**

*Michael P. Rother, President*

- In April 2018, InfraGard Springfield was recognized for having our longtime member John Bambenek present on Malware Detection and Defense (From Manual Analysis to Automated Enterprise Protection) for the InfraGard National/FBI Webinar Series. This was a very successful InfraGard National Webinar and had over 1,000 participants using the Zoom platform. We held another successful follow-up IT Malware Event at the UIUC NCSA (National Center for Super Computing Applications) facility in Urbana-Champaign, Illinois. Keynote speakers included John Bambenek and FBI Computer Scientist Justin Harris.
- InfraGard Springfield held our very successful 2nd Annual Soft Targets of Terrorism Symposium (STOTS) Counterterrorism Event, hosted by IDOT, in May 2018. It was a well-attended event with several great presenters including keynote speaker Aaron Rouse, SAC of FBI Las Vegas, who spoke on the 2017 mass shooting. It is also an honor to note that our InfraGard Springfield directors continue to support and participate in the FBI Springfield Division, Business Working





## INFRAGARD NATIONAL

Group (BWG) meetings, created by FBI Springfield Division SAC Sean Cox. These outstanding outreach meetings provide the opportunity to exchange best practices, ideas and lessons learned with private/public sector leaders and FBI personnel, by utilizing the BWG as an excellent information-sharing and collaboration tool.

- Our 2nd Annual InfraGard Springfield Members Holiday Social and Board of Directors Meeting was another success story, with a good attendance comprising members, FBI Springfield Division personnel, and private sector leaders who engaged in positive and productive communications and collaboration. We are also proud of the fact that during our momentous social event, InfraGard Springfield members elected new, highly motivated board members to help pursue our 2019 strategic goals and objectives. InfraGard Springfield is also proud to acknowledge that our FBI PSC/InfraGard Coordinator of 10 years, Christopher D. Trifiletti, received the first North Central Regional FBI PSC of the Year Award during the 2018 InfraGard National Congress in Las Vegas. Finally, we re-started the Return of a Good Thing members luncheons, where members and directors periodically meet along with our FBI PSC to informally discuss emerging cyber issues and other critical infrastructure threats. The results of these member luncheons have been a measured success story for the growth and credibility of InfraGard Springfield.

### **InfraGard Wisconsin**

*Daniel Honore, President*

- InfraGard Wisconsin is proud to have achieved certification by InfraGard National. A number of the requirements took a significant amount of work, and some challenges needed to be overcome, so this was a huge accomplishment
- We implemented a nearly all-new board of directors. Finding individuals who are willing to give their time proved to be challenging. A number of board members changed during 2018, but by the end of the year, InfraGard Wisconsin had a solid board in place and a great plan for 2019.
- Significant inroads were made in creating a network of contacts for the board of directors to build a program that will attract new members and retain existing members. There was little provided by the outgoing board, which meant the majority of items completed in 2018 were started from scratch.

## **SOUTH CENTRAL REGION**

### **InfraGard El Paso**

*Julie Seton, President*

- InfraGard El Paso more than doubled the number of donors who gave to our chapter.
- Increased our membership by 42%.
- Offered cyber security assessment workshops through InfraGard member facilities and expertise.

### **InfraGard Louisiana**

*Lester Millet III, President*

- InfraGard Louisiana coordinated and conducted two very successful Executive Tradecraft Tours for the FBI New Orleans Office. On July 27, 2018, we held the Port of South Louisiana (largest tonnage port in the western hemisphere) Waterborne Tour with attendees including Executive Dir. Paul Aucoin, Lester Millet III (InfraGard Louisiana president), SAC Eric Rommal, ASAC Wendell “Drew” Watts, SSA Kevin Miller, and ASAC Dan Evans. On August 10, 2018, we held the LOOP (Louisiana Offshore Oil Port) Tour with attendees including Terry R. Coleman, P.E. (LOOP President), Blayne



## INFRAGARD NATIONAL

Bergeron (Security Officer), SAC Eric Rommal, ASAC Wendell “Drew” Watts, and Lester Millet III (InfraGard Louisiana president).

- On October 19, 2017, InfraGard Louisiana conducted a very successful Cyber Summit at Southern University at New Orleans (SUNO). The event had approximately 200 attendees, and national-level speakers traveled from across the country to participate.
- December 13, 2017 – A NOLASEC Communications Exercise, Twas A Jihad Before Christmas, was sponsored by the InfraGard Louisiana Dam Sector (LMR) Lower Mississippi River Port Security working group, led by Lester Millet III (InfraGard Louisiana President/Port of South LA) and Cdr. Eric Acosta (InfraGard Louisiana Board Chair/Port of St. Bernard). The exercise was sanctioned and approved by U.S. Coast Guard Sector New Orleans (MTSA Coast Guard-regulated facilities and vessels received their yearly exercise credit by participating. • The USCG Sector New Orleans’ AMSP notification protocol (Facility and Vessel MARSEC Changes) was tested and validated. • Multi-agency coordination between InfraGard Louisiana, USCG Sector New Orleans, FBI New Orleans (Cyber Taskforce & WMD Directorate), City of Kenner OHSEP, St. Bernard OHS-EP and 4 Lower Mississippi River Ports. • Both physical & cyber threats were exercised. • One of the largest exercises in the state for 2017 with 152 participants, 71 facilities, 15 agencies, and an area spanning the Lower Mississippi River from mile marker 55 to 234.

### **InfraGard New Mexico**

*William Henz, President*

- Introduction of the new DHS Protective Security Advisor for Cyber Security.
- FBI Presentation on active shooter during the June 20, 2018 membership meeting.
- Receiving re-certification as an IMA from InfraGard National.

### **InfraGard North Texas**

*Darrell L. Fant, President*

- Achieved compliance with InfraGard National bylaws and requests.
- Conducted six member meetings and two new member orientations.
- Increased membership significantly.

### **InfraGard Oklahoma**

*Julie Johnson, President*

- InfraGard Oklahoma held our 11th Annual Information Warfare Summit conference in October and raised over \$28,000 from sponsors to put towards this one-day cyber security conference. Our net income from this conference was over \$9,000. This year we included a Career Enhancement room, complete with recruiters to provide mock interviews and do resume reviews for those looking to make a job change.
- We exceeded 1000+ members!
- InfraGard Oklahoma FBI Coordinator Dana Harper was named FBI Private Sector Coordinator of the Year at the InfraGard National Congress! This was a very well-deserved honor!



## INFRAGARD NATIONAL

### **InfraGard San Antonio**

*Dave Marshall, President*

- Conducted an internal review of all aspects of operating and managing the IMA. The SAC of the FBI Field Office has appointed two additional people to assist.
- New officers and directors were elected to help the chapter recover from past issues and challenges.
- Applied to reinstate tax-exempt status after learning that it had expired.

### **InfraGard Texas**

*Scott Brandt, President*

- March 15, 2018 - Hosted an InfraGard legislative panel discussion on cyber security at the Texas State Capitol.
- Initiated the launch of a Healthcare Special Interest Group (SIG).
- November 8, 2018 - conducted active shooter and Stop the Bleed training for members.

## MIDWEST

### **InfraGard Cincinnati**

*Darrell Sandefur, President*

- InfraGard Cincinnati President Darrell Sandefur and Vice President Suresh Manchella attended a private sector meeting with FBI Director Christopher Wray.
- InfraGard Cincinnati hosted the InfraGard Midwest Security Symposium in April 2018. This two-day gathering of national and local subject matter experts in security and intelligence was designed to help attendees strengthen their cyber security posture and build their understanding of insider threats with the FBI, Office of Director of National Intelligence (ODNI), U.S. Attorney's Office, and leaders from prominent companies. The chapter also hosted the InfraGard Midwest Healthcare Summit in November 2018, which offered two tracks (technical and executive) and 10 sessions.
- The chapter hosted tour of DHL, with featured speakers including: Anthony Young, DHL Security Manager; Gary Retherford, DHL Quality Compliance; and Michael Finley, Chief Supervisory CBP Officer Port of Cincinnati.

### **InfraGard Dayton**

*Allen Sheffield, President*

- We were very pleased with the attendance of our five membership meetings covering a diverse mix of presentations. We have always been acutely aware of our goal of balancing both cyber and non-cyber topics. The topics included the following: our regular FBI Division update; Business E-Mail Compromise; General Data Protection Regulation (GDPR); CryptoWars; Managing Privilege Access, and BlackHat/DefCon.
- Since our first meeting in 2001, we have steadily increased both membership and meeting attendance in our chapter.
- We have re-established our board in alignment with InfraGard National guidelines (election by membership vote) and completed all the requirements for chapter certification.





### **InfraGard Indiana**

*Christopher Collins, President*

- InfraGard Indiana hosted the Healthcare Cybersecurity Summit 3.0, our 3rd Annual Summit, in Fort Wayne for the Midwest Region. Held in partnership with Parkview Health, the Summit focused on present-day cybersecurity risks to healthcare organizations. CPEs were also offered for this event. Topics Included: CISO in Healthcare; Role of IDHS; Role of the FBI; Healthcare Regulations; Internet of Things; Healthcare Threats; Privileged Account Security; Threat Hunting; Knowledge Sharing; and Health Information Exchange. Speakers included: the FBI Indianapolis SAC and ASAC Alex Middleton; Indiana Homeland Security Executive Director Bryan Langley; SA Amylynn Errera and SA Kara Sidener from the FBI Washington Field Office; Valita Fredland, Privacy Officer, Indiana Health Exchange; and several threat intelligence analysts and information security architects.
- Hosted the 3rd Annual Financial Services Cybersecurity Conference at CNO Financial Group. Topics Included: Regulatory Positioning Using Cloud-Based Third-Party Providers; Legal Exposure When Using Third-Party Cloud Providers; and Due Diligence and Security Compliance When Using Cloud Providers. Speakers included: Debra Brown, Lead IT Expert, Office of the Comptroller of Currency; Molly Arranz, Partner/Attorney SmithAmundsen, LLC; and Dustin Hutchison, PhD, Pondurance, Inc.
- Hosted Circle City Con 5.0, our 5th Annual Information Security Conference at Circle City Crossroads. This executive summit was a partnership between InfraGard Indiana, CircleCityCon and ISSA. Topics included: Hiring Hackers: Trouble Finding Talent; Data Privacy & GDPR; Attackers & Enterprise Defenses; Executive Responses to Incidents; and Data Preservation for Casework; and Executive Strategies from Fortune 500 Companies. Speakers Included: Steve Moore, VP & Chief Strategist; Shane Lawson & Jason Breitwieser, Cybersecurity Experts; Leon Ravenna, CISO; Douglas Rapp, CEO; Chad Pittman, JD, Vice President, Purdue Office of Technology Commercialization; and John Lucas, VP of Information Technology and Bryan Langley, Executive Director, Indiana Department of Homeland Security.

### **InfraGard Memphis**

*Alex Tartera, President*

- Added Sector Chiefs for the Agriculture, Financial Services and Information Technology sectors.
- We have been trying to build our membership and almost doubled our numbers from 118 to 220.
- 2017 was a big year for chapter events.

### **InfraGard Michigan**

*Keith Cheresko, President*

- Continuing to provide four quarterly meetings, with quality content, covering the entire state through use of technology and five remote sites.
- Successful all-day regional conference featuring speakers from the FBI, DHS, IRS and local law enforcement, delivering timely information exchange for all.
- The re-start of the Sector Chief program with dedicated board member leadership and integration of Sector Chiefs into quarterly membership meetings.



## INFRAGARD NATIONAL

### **InfraGard Middle Tennessee**

*Scott Augenbaum, President*

- Hosted Cyber Security Conference at Hospital Corporation of America with over three hundred in attendance.
- Active Shooter Presentation at Tractor Supply Corporation with over 100 attendees.
- Held an event at Kraft CPA with giveaways of a book titled, The Secret to Cyber Security.

### **InfraGard Northern Ohio**

*Rich Ullom, President*

- Enhanced participation and attendance through more targeted content.
- Improved board leadership and incorporation of goal-setting.
- Added an advisory committee that assists with content, setup and discussions.

### **InfraGard Toledo**

*Lisa Niekamp-Urwin, President*

- Held a disaster preparedness tabletop exercise, featuring a power grid outage scenario.
- Lunch with the FBI Field Office.
- Membership participation has been on the rise.

## **NORTHEAST**

### **InfraGard Albany**

*Devi Momot, President*

- Worked on the compliance aspects of the chapter.
- Increased communication with the FBI Field Office.
- Worked on improving communication with membership.

### **InfraGard Buffalo**

*Bob Giannicchi, President*

- Increased donations to the chapter.
- Growth in chapter membership numbers.
- Increased member participation in events.

### **InfraGard Connecticut**

*Mark D. Ramsey, President*

- We established a scholarship award for an InfraGard member's dependent and issued the first scholarship. We have established a fund to ensure that we are able to offer this scholarship every year.
- We have established a seat on both the state's EOC and the Governor's Cybersecurity committee.



## INFRAGARD NATIONAL

- We increased our corporate sponsorships so that we are able to maintain a \$15,000 budget to fund our scholarship and quarterly meetings.

### **InfraGard Maine**

*Frank Appunn, President*

- InfraGard Maine has achieved an acceptable level of maturity. We have a regular schedule of events, an active board, a growing membership, funds to cover expenses, and have embarked on finding Sector Chiefs.
- Hosted events to extend FBI outreach to Maine members and guests for topics that include business e-mail compromise.
- Extended pertinent knowledge to members, including cloud contract considerations, SOAR, and 5G implications.

### **InfraGard New Hampshire**

*Guy Ford, President*

- InfraGard New Hampshire has our first year with a fully staffed nine-member board of directors.
- We brought on our first Sector Chief.
- We increased our membership numbers.

### **InfraGard New Jersey**

*Jody Washkewicz, President*

- On October 16, 2018, our chapter meeting focused on the financial industry with insightful presentations on Credential Stuffing, Account Fraud, and Threat Modeling and Root Causes.
- Our chapter meeting on September 18, 2018 included an extremely well thought-out presentation titled The Mobility Threat Landscape, offering an insider's view of next-generation security platforms which touched on management, virtualized security, threat analytics and DDoS mitigation.
- We completed the recertification process to ensure that we were a chapter in good standing. This included: 1) holding chapter elections in accordance with the bylaws; 2) having the recertification documents submitted and approved prior to the suspense date; and 3) rewriting and certifying the InfraGard New Jersey bylaws as well as signing the InfraGard National bylaws and service mark sublicense agreement.

### **InfraGard New York City Metro**

*Tom Mustac, President*

- Our annual Financial Services Security Summit hosted by KPMG was a stellar event featuring keynote Patty Larsen, Executive Director, Office of the Director of National Intelligence, National Counterintelligence and Security Center. Additional topics including an Economic Espionage panel on mitigating threats; Data Protection Trends and International Impacts; Block Chain Forensics Implications; and a panel on Financial Services Threat Intelligence.
- Our first-of-its-kind 2018 Blockchain Summit in May explored the topic with presentations on Ripple XRP Ledger, Chainalysis, and IBM's presentation on Blockchain business models.
- InfraGard New York Metro, in conjunction with FBI HQ, hosted our 2nd Annual FBI Open House/Annual Membership Meeting.





## INFRAGARD NATIONAL

### **InfraGard Pittsburgh**

*Kellie Morrow, President*

- InfraGard Pittsburgh was the local host chapter for the InfraGard Northeast Leadership Summit, a professional development event designed to enhance the success and effectiveness of IMAs. This two-day Summit facilitated the exchange of knowledge, ideas and resources among IMA leaders, FBI InfraGard Coordinators/Private Sector Coordinators, InfraGard National, fusion centers, and other InfraGard stakeholders. The program explored best practices in operating an InfraGard chapter and strengthened our collective abilities to protect the nation we serve. IMA officers from all regions were welcome and highly encouraged to attend.
- We hosted the Three Rivers Information Security Symposium (TRISS), which focused on increasing awareness, collaboration and knowledge in the Greater Pittsburgh information security community. This year was about growth — a larger venue, more presentations and greater attendance. We received 33 submissions to the Call for Presentations and expanded to three presentation rooms. This allowed us to nearly double presentations to 14, six more than 2017. TRISS accommodated nearly 600 attendees.
- InfraGard Pittsburgh presented Disaster Recovery In Action and Business Continuity Resources. As organizations and industries, we have gotten into a cycle of assess, plan, prepare, execute a table top exercise, and repeat; but we are never sure if we'll really be prepared when the “big one” or the “real incident” happens. Additionally, we never know if it will be man-made or natural. During the 2016 flood of West Virginia, Poca Valley Bank experienced firsthand what it was like to implement a disaster recovery plan. Poca Valley Bank graciously offered to come to Pittsburgh to share their experience from three perspectives: Chief Executive Officer Linda Ashley, Chief Information Officer John Cole, and Chief Operating Officer Sherry Evans.

### **InfraGard Rhode Island**

*Gary Miville, President*

- 2018 was a year of strong growth and development for the chapter. Our membership numbers have been increasing, and we had great informational meetings with the FBI Special Agents and bomb technicians.
- The succession planning for the chapter went extremely well with a completely new board taking office in January 2019.
- Our Range Day participation reached a new high, and the feedback from our membership was extremely positive.

### **InfraGard West Virginia**

*Phil Loftis, President*

- June 29, 2018 - The West Virginia Intelligence Fusion Center and InfraGard West Virginia presented Pipeline Security in Rural West Virginia and CI/Espionage Awareness.
- November 15 and 16, 2018 – We presented our Insider (Outsider) Threat & Protecting Intellectual Property Seminar in two locations.
- August 16, 2018 - hosted a webinar titled, Building an Information Security Awareness Program.



## SOUTHEAST

### **InfraGard Atlanta**

*Bruno Haring, President*

- Winner of the 2018 InfraGard Southeast Region Award for IMA Community Outreach.
- Hosted the 2018 InfraGard Atlanta A-LIST (Atlanta Local InfraGard Security Training).
- Increased membership base by approximately 30%.

### **InfraGard Charlotte**

*Larry Eighmy, President*

- Success with Cybercamp Quality and Expansion – InfraGard Charlotte has continued to succeed with our CyberCamps. In addition to our senior high camp, we introduced a new junior camp in 2018 (scheduled for the summer of 2019) that will teach 7th and 8th graders basic computer security concepts to prepare them for the senior high camp.
- Success with Meeting Content and FBI Collaboration – InfraGard Charlotte’s chapter meeting attendance in 2018 was at our building code capacity each time. The quality of FBI collaboration, presentations and briefing content was exceptional.
- Board Transition and Charitable Contribution Income - We worked through some significant board transitions. The new and old board, special advisors, FBI liaisons, and volunteers have really pulled together. Everyone seems excited about our future. With that optimism and renewed chapter marketing and visibility, InfraGard Charlotte more than doubled our yearly charitable donation income in the second half of 2018. It is on track to triple in 2019.

### **InfraGard Delaware**

*Allan C. Tyler (Chris), President*

- InfraGard Delaware put board members in place to continue running the organization and allow the members who have been serving 6-7 years to roll off in 2019. We are a small chapter and have had long-running tenure out of necessity.
- We completed the certification process.
- We implemented automated donations via PayPal.

### **InfraGard Eastern Carolina**

*Steve Worley, President*

- Increased our membership numbers.
- Featured dynamic and interesting speakers.
- Filled the board of directors with new energy.



### **InfraGard Jacksonville**

*Daniel D. Pinto, President*

- We conducted our first-ever Cyber Camp in partnership with Florida State College at Jacksonville. Attendees included 45 middle school students from Duval public schools.
- Our membership increased from 320 to 448 members over the course of 2018. Meeting attendance remains strong.
- We established a capability for remote attendance to our monthly meetings. This has allowed for increased attendance, without any significant impact on our 'in-room' attendance. It has enabled some of our members to encourage InfraGard membership for business colleagues who live in cities that do not have local chapter.

### **InfraGard National Capital Region**

*Steve Bieber, President*

- InfraGard NCR worked in 2018 to expand the diversity of programming made available to members and other stakeholders. Thousands of people were reached through a variety of expanded programming and partnerships, including: • IT Working Group • Cyber Health Working Group • Sector Chief Program • #CYBERCamp • Cyber weapons program for National Cybersecurity Awareness and Security Month • NCISRM program about threats and benefits to infrastructure from drones • Numerous regional and national webinars and seminars: • IT Sector Chief cyber webinar series • Webinar series with AOBA and Allied • Speaker series with Whelan Security .
- Board of Directors – we held successful elections and filled all open board positions. Together, the InfraGard NCR board members bring impressive leadership and vision to our chapter and are dedicated to carrying out the InfraGard mission and keeping our country safe. Following elections, the board agreed to develop a communications strategy that is nearly completed and will guide efforts in 2019 to: • Help InfraGard achieve its mission and goals. • Educate the community about critical infrastructure protection. • Engage effectively with members and other stakeholders. • Attract additional members to InfraGard NCR.
- Sector Chief Program – in 2018, InfraGard NCR continued to build an active Sector Chief program. Sector Chiefs were recruited for 15 out of 16 sectors, plus a sector chief liaison to the board of directors. An important focus of the InfraGard NCR Sector Chiefs was sharing critical infrastructure protection information with members, the FBI, and other stakeholders, both for static planning and real-time situational awareness purposes. Sector Chiefs actively planned, coordinated, and carried out several outreach and education programs for the chapter during 2018.

### **InfraGard Orlando**

*R. Thomas Ballantine, President*

- In February 2019, a new leadership team was elected: President Thomas Ballantine; Vice President Andrew von Ramin Mapp; Vice President Luis Cruz; Secretary/Treasurer Gina Reid; and board members Adam Losey, Jeff Roth and Michael Parish.
- Established a preliminary “goals for 2019 and beyond” target list, including expanding our event and meeting locations to new locations within our territory.
- Attendance for 2018 InfraGard Orlando events was at or above expectations.





### **InfraGard South Carolina**

*J Woodlock, President*

- InfraGard South Carolina held three new types of events: Cyber Camp, DHS FEMA Critical Infrastructure Protection (CIP) Training, and the Techno Security and Digital Forensics Conference.
- We improved operations with new bylaws, website/payment offerings, e-mails/business cards, and communication approaches.
- We added a Membership Committee to alleviate the FBI workload, improve membership participation and dues payments, and increase membership by 17%.

### **InfraGard South Florida**

*Nancy Bianco, President*

- InfraGard South Florida strengthened our board members and communication. We work very well with each other and have established a strong infrastructure that will welcome new board members into this working model and our well-defined methodology to “get it done.”
- We conducted seven meetings/training for our membership and the public at large. These events, as well as marketing, have reached out to hundreds of new prospective members.
- We have established a very strong relationship with our FBI Private Sector Coordinator, Daisy Guell Hector (she is the best) and our regional FBI Field Office. They have been very supportive of our needs with speaking, marketing, input and awareness.

### **InfraGard Tampa Bay**

*Monica Lisa Shasteen, President*

- InfraGard Tampa Bay charted a new course toward growth, change and increased member engagement. Our leadership made a commitment to increased and direct communication with our members, seeking feedback and contributions from the strong local InfraGard community.
- In the third quarter of 2018, InfraGard Tampa Bay strengthened our Sector Chief program with a view toward increasing private sector outreach and visibility. Seven new Sector Chiefs were appointed (adding to four previously appointed) in the following sectors: Critical Manufacturing, Energy, Financial Services, Government Facilities/Education, Information Technology, Transportation and Water & Wastewater Management.
- InfraGard Tampa Bay had fallen into non-compliance with InfraGard National requirements and took the appropriate steps to regain full status as a chapter in good standing.



## FINANCIAL HIGHLIGHTS

Treasurer's Report  
By Dwight Koop  
Treasurer, InfraGard National

### Executive Summary

After reviewing the financial transactions of InfraGard National from 2012 to date, I can report that the bank balances, accounts receivable, accounts payable and financial records are an accurate reflection of InfraGard National's current financial position, and the IRS Form 990 for the 2017 Fiscal Year which ended on September 30, 2018 has been filed.

As reported last year, InfraGard National does not have a surplus of retained earnings for contingencies such as the government shutdown, which delayed FBI reimbursements at the end of Fiscal Year 2017. InfraGard National's financial position is significantly impacted by FBI reimbursement of expenses. The new FBI-InfraGard Cooperative Agreement has addressed this by providing more streamlined accounting processes, as well as increased funding. Alternative funding sources are also a priority for our organization. In addition to seeking out corporate sponsorships, the new Patriots Circle donation program has the potential to grow into an important source of funding for both InfraGard National and the InfraGard Member Alliances.

The InfraGard National Congress and Conference, our flagship annual event, is coming up in September. All InfraGard members are encouraged to leverage this event by seeking out sponsors for your chapter and the national organization, so that we can better accomplish our mission in a time of growing threats to our nation's critical infrastructure.

### Current Financial Condition

The following table is a summary of the organization's Financial Position as of September 30, 2018 (Fiscal Year 2017) and June 30, 2019 (End of the current Fiscal Year's 3rd Quarter).

#### Financial Position Summary (Accrual Basis)

	<u>Sep 30, 2018</u>	<u>Jun 30, 2019</u>
<b>ASSETS</b>		
<b>Current Assets</b>		
Bank Accounts	\$17,017.31	\$12,300.46
Accounts Receivable	\$150,183.55	\$29,665.47
<b>Total Current Assets</b>	<b>\$167,200.86</b>	<b>\$41,965.93</b>
Fixed Assets	\$666.59	\$666.59
<b>TOTAL ASSETS</b>	<b>\$167,867.45</b>	<b>\$42,632.52</b>
<b>LIABILITIES</b>		
Accounts Payable	\$103,364.93	\$0.00
INMA Credit Card	\$8,878.37	\$7,091.62
<b>Total Liabilities</b>	<b>\$112,243.30</b>	<b>\$7,091.62</b>
<b>NET FINANCIAL POSITION</b>	<b>\$55,624.15</b>	<b>\$35,540.90</b>

The sizable receivables at the end of FY 2017 were offset to a great extent by delaying payment of bills to vendors. Nine months later, receivables and payables are in line.



# INFRAGARD NATIONAL

## Income & Expense Summary (Accrual Basis)

	Oct 1, 2017 – Sep 30, 2018	Oct 1, 2018 – Jun 30, 2019
<b>INCOME</b>		
FBI Reimbursed Expenses	298,078.00	154,235.51
Corporate Contributions	12,540.76	34,318.20
Event Sponsorship	86,250.00	13,500.00
Individual Contributions		10,383.19
InfraGard National Webinars		3,302.66
Products & Other	\$ 7,076.32	\$ 3,372.85
Conference Registrations	34,224.25	
EMP SIG Conference Registrations	11,850.14	
IMA D&O Insurance Reimbursement	49,880.00	49,140.00
<b>Total Income</b>	<b>499,899.47</b>	<b>268,252.41</b>
<b>EXPENSES</b>		
Professional Services	\$ 154,361.12	\$ 121,865.80
Operations	\$ 111,656.37	\$ 48,983.58
Travel and Meetings	\$ 186,234.09	\$ 117,078.28
Congress	\$ 84,110.42	\$ 408.00
<b>Total Expenses</b>	<b>\$ 536,362.00</b>	<b>\$ 288,335.66</b>
<b>Net Operating Income</b>	<b>\$ -36,462.53</b>	<b>\$ -20,083.25</b>

The above table is a summary of Income and Expense for Fiscal Year 2017, and the first nine months of Fiscal Year 2018.

The following table shows that InfraGard National had a net loss of \$36,462.53 in Fiscal Year 2017, while simultaneously increasing cash on deposit by \$20,477.35. This change can be attributed to a smaller Accounts Balance than the prior year end, and an increase in Accounts Payable.

## Statement of Cash Flows

	Oct 2017 - Sep 2018	Oct 2018 - Jun 2019
<b>Net Income</b>	-36,462.53	-20,083.25
<b>Adjustments to reconcile Net Income to Cash</b>		
Accounts Receivable	-35,009.05	120,518.08
Credit Card Receivables	1,127.38	
Accounts Payable	92,367.43	-103,364.93
INMA Credit Card	8,878.37	-1,786.75
Furniture and Equipment: Accumulated Depreciation	321.00	
Opening Balance Equity	-10,745.25	
<b>Total Adjustments</b>	<b>\$56,939.88</b>	<b>\$15,366.40</b>
<b>Net Change to Cash for period</b>	<b>\$20,477.35</b>	<b>-\$4,716.85</b>

An updated Treasurer's Report, and discussion is on the agenda for the InfraGard National Congress in Chicago on September 8, 2019.

If you have questions or would like additional information, email Dwight Koop at [dkoop@infragardnational.org](mailto:dkoop@infragardnational.org).





INFRAGARD NATIONAL

## OUR 2018 SUPPORTERS

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## BOARD OF DIRECTORS

### **Gary Gardner**

Chairman of the Board | Chair, Executive Committee, InfraGard National Conference Committee  
Organizational Partnerships Committee  
Proud Member of InfraGard Charlotte

### **Maureen O'Connell**

President | Vice Chair, Executive and Organizational Partnerships Committee  
Proud Member of InfraGard Los Angeles

### **Paul Sand**

Vice President | Governance Committee Chair  
Proud Member of InfraGard Chicago

### **Dwight Koop**

Treasurer | Chair, Budget and Finance Committees  
Proud Member of InfraGard Chicago

### **Andrew Reese**

Secretary | Chair, ERM Committee | Vice Chair, InfraGard History Committee  
Proud Member of InfraGard Kansas City, MO

### **Hyattye Simmons**

General Counsel  
Proud Member of InfraGard North Texas

### **Matthew Miller**

Vice President, Special Programs | Congressional Liaison | Chair, Fusion Centers Committee  
Vice Chair, InfraGard Journal Committee  
Proud Member of InfraGard San Diego

### **Winnie Callahan**

Board Member | Chair, Education and Training Committee  
Proud Member of InfraGard Boston

### **Caitlin Durkovich**

Board Member | DHS Liaison | Chair, Strategic Planning Committee | Vice Chair, ERM Committee  
Proud Member of InfraGard National Capital Region



## INFRAGARD NATIONAL

### **Alain Espinosa**

Board Member | Technology Committee Chair  
Proud Member of InfraGard North Texas

### **Chuck Georgo**

Board Member | Program Manager, National Sector Security & Resilience Program  
Vice Chair, Strategic Planning Committee | Vice Chair, Fusion Centers Committee  
Proud Member of InfraGard Maryland

### **Christine Karlson**

Board Member | Chair, Nominations and Elections Committee | Vice Chair, Membership Committee  
Vice Chair, CyberCamp Committee  
Proud Member of InfraGard Huntsville

### **Gene Kingsley**

Board Member | Chair, InfraGard Journal Committee | Vice Chair, InfraGard National Conference Committee  
Proud Member of InfraGard Boston

### **Earl Motzer**

Board Member | ODNI Liaison | Chair, InfraGard History Committee | Vice Chair, Audit Committee  
Proud Member of InfraGard Kentucky

### **Michael Poynter**

Board Member | Program Chair, Cross-Sector Council Program  
Proud Member of InfraGard Kentucky

### **Ivan Wolkind**

Board Member | Chair, Audit and Resource Committees  
Proud Member of InfraGard Los Angeles

## STAFF

### **Kimberly Pratt**

Executive Director

### **Caroline Schirato**

Development and Events Director





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